

Raptor V-Soft Visitor Tracking System Frequently Asked Questions

What is the Raptor V-Soft system?

V-Soft is a visitor registration system that is used to protect the students, faculty, and visitors at school campuses. It enhances school security by reading visitor driver's licenses, comparing information to a sex offender database, alerting campus administrators if a match is found, then (assuming no match was made) printing a visitor badge, which includes a photo.

Why is Katy ISD using this system?

Safety of the students is our highest priority. Raptor will provide a consistent system to track visitors and volunteers while keeping away people who present a danger to students and staff members. The system quickly prints visitor badges that include a photo, the name of the visitor, time and date.

How does it work?

Drivers' license information is compared to a national data base of registered sex offenders from 48 states including Texas. Raptor is only scanning the visitor's name, date of birth, and photo for comparison. The system has the ability to provide alerts on people who may jeopardize the safety of the campus. If a match is found, campus administrators and law enforcement personnel will take steps to keep the campus safe.

Who is scanned?

All visitors wanting access to move past the school's front office will need to present a valid driver's license to be scanned using the visitor tracking system. Vendors and contractors entering areas where students are present must also be scanned. All visitors must state the location they wish to visit. At the end of the visit, the badge is be returned to the front office.

How is Katy ISD paying for the system?

The visitor tracking system is funded through the November 2006 bond authorization. Starting January 10, the system will be piloted at Exley Elementary, West Memorial Junior High and Mayde Creek High School. Pending a successful pilot, V-Soft or Visitor Tracking System, will be implemented district wide beginning in February.

Besides sex offender data, is any other data is used?

This is NOT a background search – no other criminal information is searched or provided such as traffic tickets, warrants, felonies, etc. The data collected is exclusively for the use of the school, school district and law enforcement. This information is not sold/shared with any outside resources.

What if a visitor does not have an identification card or driver's license?

Visitors will not gain access to the campus if they do not present a driver's license, identification card, work VISA or green card. The Texas Department of Transportation can issue an identification card once a consulate office has provided the appropriate paperwork to the individual.

If a “hit” comes back indicating that the person just scanned as a sexual predator or offender, what is the protocol?

The staff member scanning the I.D. will verify that the information retrieved is correct. Administrators and law enforcement will be notified immediately. A principal will identify what kind of access the visitor needs. No identified visitor with a positive “hit” will be allowed into the building without an escort.

Does the school have the right to require visitors, even parents, to produce identification before entering the campus?

Yes. The school needs to be sure who is visiting the campus and why they are there. The primary obligation is to keep the students safe.

What can I expect during the roll out?

There may be some delays during the first few days of the roll out as we work through technical and procedural issues. We will do everything we can to make this process as smooth as possible.

What if I don’t have a driver’s license or state-issued ID card?

State-issued identification cards are issued by the Texas Department of Public Safety (DPS), and can be obtained by visiting your local DPS office. There is a DPS office located 6202 George Bush Drive #7, in Katy. Operating Hours are Monday – Friday, 8 a.m. – 5 p.m.; telephone is 281-391-4874.

There is a cost associated with obtaining an ID card. For individuals age 60 or older, the cost is \$5.00; for those under the age of 60, the cost is \$15.00.

You must present proof of identity satisfactory to the Department of Public Safety. Every original applicant must present:

- One piece of primary identification;
- Or one piece of secondary identification plus two pieces of support identification;
- Or two pieces of secondary identification

Primary identification: These items are complete within themselves and require no supporting instruments. These documents must contain the applicant’s complete name and full date of birth.

- Texas driver license (DL) or identification certificate (ID) within two years of expiration
- Unexpired United States passport
- United States Citizenship Certificate or Certificate of Naturalization (N-560, N-561, n-645, N-550, N-55G, N-570 or N-578)
- Unexpired Dept. of Homeland Security (DHS) or U.S. Bureau of Citizenship and immigration document with verified data; specifically”
 - o U.S. Citizen Identification Card (I-179 or I-197)
 - o Resident Alien Card (I-551)
 - o Temporary Resident Identification Card (I-688)
 - o Employment Authorization Card (I-668A, I668B or I-766)
 - o Border Crosser Card (USA B1/B2, VISA/BBC)
- A Foreign Passport with a visa (valid or expired and: Form I-94 with status code F1 or F2, and unexpired Form I-20, and evidence of current enrollment in an educational institution located in Texas or sponsorship in a visiting working program:
 - o Form I-94 with status code J-1 or J-2 and an unexpired form IAP-66 or Form DS-2019;
 - o Or unexpired Form I-94 with a defined expiration date (form I-94 must have been issued for a period of at least one year and have at least six months of validity remaining.
- Unexpired United States military ID card for active duty, reserve or retired personnel

Secondary Identification: These items are recorded governmental documents (United States, one of the fifty states, a United States territory, District of Columbia, or Canadian Province).

- Original or certified copy of a United States birth certificate issued by the appropriate State Bureau of Vital Statistics or equivalent agency, U.S. Territory, or the District of Columbia
- Original or certified copy of United States Department of State Certification of Birth (issued to United States citizens born abroad)
- Unexpired photo DL or photo ID issued by the United States, another US state, US territory, the District of Columbia or Canadian province
- Original or certified copy of court order with name and date of birth (DOB) that directly affirms or modifies a person's identity
- For applicants born before 1961, the following items are acceptable:
 - o Original or certified copy of form DD-214
 - o Original or certified copy of other state or federal governmental record that states name and DOB (such as United States census records or Social Security records)

Supporting identification: These items consist of other records of documents that aid examining personnel in establishing the identity of the applicant. The following items are not all inclusive. The examining or supervisory personnel may determine that an unlisted document meets the department's needs in establishing identity.

- School records
- Insurance policy (valid continuously for the past two years)
- Vehicle title
- Military records
 - o Unexpired military dependent identification card (actual card)
- Original or certified copy of marriage license or divorce decree
- Voter registration card (actual card)
- Social Security Card (actual card)
- Pilot's license (actual card)
- Concealed handgun license (actual card)
- Texas Driver License or ID temporary receipt (actual receipt)
- Expired DL or ID issued by another state, territory, District of Columbia or Canadian province that is within two years of the expiration date (actual card)
- A foreign passport (actual document)
- A consular document issued by a state or national government (actual document)
- Texas Inmate ID card (actual card)